

### Program's Chair Message

Alireza Lari, Fayetteville State University

On Behalf of the 2008 Program Committee, I would like to welcome you to the 1<sup>st</sup> International Meeting of the American Institute of Higher Education. The program has been designed around a "Track-Theme Matrix" that highlights the interdisciplinary themes that cut across our two major functional cores of Business and Education.

In addition to the many paper presentations, the program also includes two workshop presentations. Please refer to the write-ups on the following pages for details of the presentations and workshops.

Many people have contributed to the organization of this meeting and put enormous effort into making this meeting a success. Thank you, very much, to all who have given so generously of their time and talents.

I hope you will take some time to reconnect with old friends and meet some new ones. Welcome to Orlando, and please enjoy the meeting!

### **Best Paper Award Winners**

### **Best Education Paper:**

A Qualitative Analysis of the Quality of Human Performance Among University Students
Steve Duncan, East Carolina University
William Swart, East Carolina University
Cathy Hall, East Carolina University
Festus Eribo, East Carolina University

Saturday 8:30 - 10:00 Session B Salon 16

#### **Best Business Paper:**

Testing an Integrated Model of e-Learning Adoption Decision John H. Heinrichs, Wayne State University Jeen-Su Lim, University of Toledo Hermina Anghelescu, Wayne State University Janice Utz, Wayne State University

Friday 8:30 – 10:00 Session A Salon 15

#### GENERAL MEETING INFORMATION

### **Registration** (Registration Desk 4)

Thursday, April 3	3:00 p.m. – 10:00 p.m.
Friday, April 4	8:00 a.m 5:00 p.m.
Saturday, April 5	8:00 a.m 12:00 p.m.



#### Workshops:

#### SAS/SPSS

Khalid Dubas, Professor of Marketing, Fayetteville State University

#### **Grant Writing**

Aaron Clark, Professor of Engineering Graphics, North Carolina State University

### Reception and Best Paper Awards

Friday, April 4, 5:00 p.m. – 6:00 p.m. Salon 14

#### **ACKNOWLEDGEMENTS**

### **Program Chair**

**Alireza Lari,** Fayetteville State University

### **Conference Chair**

Fazlul Miah, Fayetteville State University

### **Program Committee**

Arben Asllani, University of Tennessee
Aaron C. Clark, North Carolina State
Khalid Dubas, Fayetteville State University
Nasim Lari, North Carolina State University
Pooneh Lari, North Carolina State University
Dothang Truong, Fayetteville State University

### **Proceedings Co-Editors**

Khalid Dubas, Fayetteville State University Dothang Truong, Fayetteville State University

### **Session Chairs**

IT and Higher Education - I Arben Asllani, University of Tennessee

**Pedagogy and Outreach in Public Education Pooneh Lari**, North Carolina State University



**Health Care Management** 

Aaron C. Clark, North Carolina State University

**Community College and Partnerships** 

Jeffrey Wallace, the University of Memphis

IT and Higher Education - II

Fazlul Miah, Fayetteville State University

**Perceptions in Education I** 

Khalid Dubas, Fayetteville State University

**Teaching and Learning I** 

**Dothang Truong**, Fayetteville State University

**Information Technology Impact I** 

Brenda E. Knowles, Indiana University South Bend

**Teaching and Learning II** 

Fazlul Miah, Fayetteville State University

**Economics, Finance and Entrepreneurship - I** 

Fazlul Miah, Fayetteville State University

**Assessment in Higher Education** 

Courtney C. Bentley, University of Central Florida

**Economics, Finance and Entrepreneurship – II** 

W. Ernest Gibbs, University of Central Florida

Perceptions in Education II

Charles D. Hale, Saint Leo University

**Learning Communities** 

Guili Zhang, East Carolina University

Innovation and Strategy I

Nasim Lari, North Carolina State University

**Innovation and Strategy II** 

Khalid Dubas, Fayetteville State University



### Thursday April 3, 2008

Registration: 3:00 p.m. 10:00 p.m. Registration Desk Number 4

### Friday April 4, 2008

Registration: 8:00 a.m. 5:00 p.m. Registration Desk Number 4

8:30 a.m. – 10:00 a.m. Session A Salon 15

SESSION A IT and Higher Education - I

Session Chair: Arben Asllani, University of Tennessee

A model of university reputation and student choice **Jamie M. Ressler,** Nova Southeastern University

Wining The Malcolm Baldrige Award in Business Education

Khalid Dubas, Fayetteville State University

Waqar Ghani, Saint Joseph's University

**Tayyeb Shabbir**, California State University at Dominguez Hills

Testing an Integrated Model of e-Learning Adoption Decision

John H. Heinrichs, Wayne State University

Jeen-Su Lim, University of Toledo

Hermina Anghelescu, Wayne State University

Janice Utz, Wayne State University

8:30 a.m. – 10:00 a.m. Session B Salon 16

SESSION B Pedagogy and Outreach in Public Education

Session Chair: Pooneh Lari, North Carolina State University

Counselors for the real world: A comparison of problem-based learning and case study instruction strategies

Kimberly R. Hall, Mississippi State University

"Other People's Pedagogy": Re-"righting" curricula to incorporate spirituality as a tool for teaching African American students

Elecia B. Lathon, Louisiana State University

Elementary school teacher preference for consultation or referral services

Allan Okech, East Carolina University

William A. Rouse Jr., East Carolina University

Crystal Muhammad, East Carolina University



8:30 a.m. – 10:00 a.m. Session C Salon 17

SESSION C Health Care Management

Session Chair: Aaron C. Clark, North Carolina State University

Evaluation of the Annual Growth of Medicaid Services Used by Hispanics in South Carolina over a Four-Year Period (2000-2003)

Christopher C. Mathis and Shobha R. Choudhari, South Carolina State University

Identification, Evaluation and Comparison of Critical Success Factors for Profitability in Two Alaskan Skilled Nursing Facilities

**Dawn Wilson,** Fayetteville State University

An Economic Evaluation of the Patient's Decision-Making Process Nasim Lari, North Carolina State University

10:00 a.m. – 10:30 a.m. Coffee Break Salon 16

10:30 a.m. – 12:00 a.m. Session A Salon 15

### Workshop Presentation SAS/SPSS

Khalid Dubas, Professor of Marketing Fayetteville State University

10:30 a.m. – 12:00 a.m. Session B Salon 16

SESSION B Community College and Partnerships

Session Chair: Jeffrey Wallace, University of Memphis

Community college partnerships: The influence of culture, role conflict, and role ambiguity

**Amy Townsend**, University of Southern Mississippi **Kyna Shelley**, University of Southern Mississippi

The economic impact of community college career and technical education expenditures in Tennessee

**Haskel Harrison**, University of Memphis **Lee Grehan**, University of Memphis **Jeffrey Wallace**, University of Memphis



A community college STEM-based project: Findings from a teaching certificate program

**Pooneh Lari**, NC State University **Aaron C. Clark**, NC State University

10:30 a.m. – 12:00 a.m. Session C Salon 17

**SESSION C IT and Higher Education - II** Session Chair: **Fazlul Miah,** Fayetteville State University

The interactive lecture: an introduction

Charles Dennis Hale and John Smith, Saint Leo University

Is Web-based instruction as effective as classSalon based: An empirical study **Donna F. Davis, and Patrick Browning,** University of Southern Mississippi

The Effects of Peer Mentoring on On-Task Social, Interactions of Students Diagnosed with Autism

Cara Walls, Orange County Public Schools
Oliver W. Edwards, University of Central Florida

1:30 p.m. - 3:00 p.m.

Session A

Salon 15

### Workshop Presentation Grant Writing

Aaron Clark, Professor of Engineering Graphics North Carolina State University

1:30 p.m. – 3:00 p.m. Session B Salon 16

**SESSION B** Perceptions in Education I
Session Chair: Khalid Dubas, Fayetteville State University

The university as learning community-The purpose of diversity in higher education

Charles P. Ervin, Florida A&M University

Elizabeth K. Davenport, Florida A&M University

The Impact of Human-machine Interaction in the Performance of a Decision Support

System: A Simulation Experiment

Arben Asllani, University of Tennessee

Alireza Lari, Fayetteville State University



1:30 p.m. – 3:00 p.m. Session C Salon 17

SESSION C Teaching and Learning I

Session Chair: **Dothang Truong**, Fayetteville State University

Engaging Students with Menus in Management Classes

Thomas J. Norman, California State University- Dominguez Hills

When Teaching and Learning Conflict: What We Can Do From There?

**Ying Wang, Mississippi Valley State University** 

Faculty transitions from face-to-face to online classrooms

Pooneh Lari, North Carolina State University

3:00 p.m. – 3:30 p.m. Coffee Break Salon 16

3:30 p.m. – 5:00 p.m. Session A Salon 15

SESSION A Information Technology Impact I
Session Chair: Brenda E. Knowles, Indiana University South Bend

An Assessment of Online Homework Performance on ClassSalon Test Performance **David A Poyer,** Morehouse College

Are All Types of Electronic Marketplaces The Same From Buyers' Perception?

**Dothang Truong,** Fayetteville State University

Thuong T. Le, University of Toledo

Sylvain Senecal, HEC Montreal

**S. Subba Rao,** University of Toledo

RFID Technologies: The Emerging Legal and Social Context

Brenda E. Knowles and Ganesh Vaidyanathan, Indiana University South Bend

3:30 p.m. – 5:00 p.m. Session B Salon 16

SESSION B Teaching and Learning II

Session Chair: Fazlul Miah, Fayetteville State University

An Empirical Investigation of Characteristics of an Effective Professor Janet Prichard, Suhong Li, and Laurie MacDonald, Bryant University

The Efficacy of Test Practice as a Reading Intervention for 'At-risk' Readers

Brynne Romano, Charlotte-Mecklenburg School District

Oliver W. Edwards. University of Central Florida



Intersection of Higher Ed and Professional Organizations: Collision or Cooperation?

John Rushing, Barry University Jean Gordon, Capella University Michael Williams, Capella University

5:00 p.m. – 6:00 p.m. Reception Salon 14

### Saturday April 5, 2008

Registration: 8:00 a.m. 3:30 p.m. Registration Desk Number 4

8:30 a.m. – 10:00 a.m. Session A Salon 15

**SESSION A Economics, Finance and Entrepreneurship - I** 

Session Chair: Fazlul Miah, Fayetteville State University

Decision processes of winning entrepreneurs **Swithina Mboko**, St. Cloud State University

Commercial Mortgage Market of the United States: Financial Institutions Participation. Does Bank Size Matter? An Analysis of Comparative Lending

**Abdus Samad,** Utah Valley University **Ananth Rao,** University of Dubai

Some New Results on the Exchange Rate Expectations Using Recent Data Fazlul Miah, Fayetteville State University

### 8:30 a.m. – 10:00 a.m. Session B Salon 16

SESSION B Assessment in Higher Education
Session Chair: Courtney C. Bentley, University of Central Florida

A qualitative analysis of the quality of human performance among university students

Steve Duncan, East Carolina University William Swart, East Carolina University Cathy Hall, East Carolina University Festus Eribo, East Carolina University

Assessing Teaching Effectiveness
Charles D. Hale, Saint Leo University
John Smith, Saint Leo University



Comparison of logistic regression and latent variable modeling techniques for college student perseverance using longitudinal data

Richard S. Mohn, University of Southern Mississippi

8:30 a.m. – 10:00 a.m. Session C Salon 17

SESSION C Economics, Finance and Entrepreneurship - II

Session Chair: W. Ernest Gibbs, University of Central Florida

Trade Patterns for the North American Region: Before and After the Implementation of NAFTA

Michael M. Campbell, Florida A&M University

National Maternity Leave Policy in the USA: An International Comparison W. Ernest Gibbs and Djehane Hosni, University of Central Florida

An organization performance measurement system based on quality costs Alireza Lari, Fayetteville State University

10:00 a.m. – 10:30 a.m. Coffee Break Salon 16

10:30 a.m. – 12:00 a.m. Session A Salon 15

SESSION C Perceptions in Education II

Session Chair: Charles D. Hale, Saint Leo University

Marketing of Collegiate Athletics to Student Consumers: Best Practices and Survey Results

**Don Sciglimpaglia,** San Diego State University

Pushing the Praxis: Linking Faculty Mentors and Prospective Teachers,

Courtney C. Bentley, University of Central Florida

Dealing With Criticisms of the MBA Ecosystem: Some Suggested Directions Shyam Kamath, Guido Krickx and Jagdish Agrawal, Mary's College of California



10:30 a.m. – 12:00 a.m. Session B Salon 16

**SESSION B** Learning Communities
Session Chair: Guili Zhang, East Carolina University

Teacher preparation: A pedagogical model for redesigning field experiences to

incorporate video conferencing

Jillian Ardley, East Carolina University Guili Zhang, East Carolina University Elizabeth Hodge, East Carolina University

Building a cohort through experiential learning

**Allen H. Seed**, University of Memphis **Florida Garmon**, University of Memphis

Integrating electronic portfolios into an educational leadership curriculum using Taskstream software

Matthew Boggan, Mississippi State University-Meridian

10:30 a.m. – 12:00 a.m. Session C Salon 17

**SESSION C Innovation and Strategy I** Session Chair: **Nasim Lari,** North Carolina State University

Exemplary Models of Firm Innovation: Strategy and Leadership for the Twenty-First Century Competitive Environment

Ashford C. Chea, Stillman College

From Bureaucracy to Hyperarchy and Netcentricity: Enabling the Quick Learning Educational Organization Applying IT and Modern Technology

Lawrence R. Jones, Naval Post Graduate School (NPS) Monterey

The Machinist's Sequencing Dilemma

Charles White and Arben Asllani, University of Tennessee at Chattanooga

1:30 p.m. – 3:00 p.m. Session A Salon 15

SESSION A Innovation and Strategy II

Session Chair, Khalid Dubas, Fayetteville State University

The Theoretical foundation of Sales Management

Khalid Dubas, Fayetteville State University

Rajiv Mehta, New Jersey Institute of Technology

Fazlul Miah, Fayetteville State University



The Framework of an IT-enhanced System Designed to Improve Quality of Patients Care Alireza Lari, Fayetteville State University

Nasim Lari, North Carolina State University

Dothang Truong, Fayetteville State University

Algorithm design for corporate diagnosis On the basis of Soft System Methodology, using Lean Management

**Navid Shariat Zadeh**, Azad University of Tehran **Mehrtash Ghorbanian**, Sharif University of Technology



### Internet Division

Developing NGOs in Post-Soviet Azerbaijan: Expanding Kurt Lewin's Ideals, **Roger A. Ritvo,** Auburn University Montgomery **Mathis, Christopher** 

Women Entrepreneurs in Engineering, Mining and Construction Andrea Smith-Hunter and Tracey Mathews, Siena College

Cross-Age Tutoring for Vocabulary Development in ESL Settings Eileen Ariza, Florida Atlantic University Sandra Hancock, University of Florida Elena Webb, Palm Beach County Schools Susanne Lapp, Florida Atlantic University

Taylor Rule in far-east Asian Countries **Shahdad Naghshpour**, University of Southern Mississippi

Millennial Leadership: Institutional Leaders Using the Process-Based Leadership Approach to Strengthen Student Leadership **Sydney Freeman Jr,** Auburn University

Using Games to Improve Learning in an Introductory Statistics Course and Enhance Student Critical Thinking Skills

Alan F. Chow, Kelly C. Woodford, and Jeanne Maes, University of South Alabama

Evaluation and Assessment of Training Effectiveness Alan F. Chow, University of South Alabama Jill Showers-Chow, Software Technology, Incorporated Gholamreza Tashbin, University of South Alabama

Using Six Sigma Continuous Improvement Methods for Business School Accreditation Compliance

Alan F. Chow, Jeanne D. Maes, and Kelly C. Woodford, University of South Alabama

Latino high school students' perceptions of bilingual education **Errol Dupoux**, St. Petersburg College/Gibbs Campus **Elisa Estrada**, Barry University

Goods and Violence: Does Trade Influence Civil War? **Shahdad Naghshpour**, University of Southern Mississippi



Inflation Targeting and New EU Entrants: Is there Monetary Policy Uniformity? **Joseph J. St. Marie**, University of Southern Mississippi

Globalization: is it more than Trade? **Joseph J. St. Marie**, University of Southern Mississippi

Open-source Software for Small Business Organizations **Jason Caudill,** Carson-Newman College

Demonstrative Decisions: Making Attitudes Happen **Susan McMillin Gebhard**, The University of North Carolina at Pembroke

Choosing the Right Textbook - An Agency Problem
Craig Freedman, and Alexander Blair, Macquarie University
Demi Chung, University of Sydney

Using AuthorPOINT<sup>TM</sup> Lecturing Software to Improve Faculty Peer Evaluations Lewis Hershey, Fayetteville State University

Teachers' perception of higher education reform in Taiwan, the Republic of China Frances Feng-Mei Choi, Hung Kuang University

The Role of Financial Leverage in Service Organizations
Amitava Chatterjee, Texas Southern University
Khalid Dubas, Fayetteville State University
Lewis Hershey, Fayetteville State University

The Role of Operating Leverage in Service Organizations Khalid Dubas, Fayetteville State University Amitava Chatterjee, Texas Southern University Lewis Hershey, Fayetteville State University



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### ACADEMIC JOURNALS AVAILABLE THROUGH THE AMERICAN INSTITUTE OF HIGHER EDUCATION

#### **American Journal of Business Research**

ISSN: 1934-6484

#### Aims & Scope:

The Journal publishes original theory, conceptual development, and empirical quantitative and qualitative research in areas such as: supply chain management, quality management, marketing, economics, econometrics, management information systems, information technology, decision support systems, project management, process management, group and individual behavior, health care management, quantitative methods, operations management, operations research, systems development, social and cultural issues in organizations, ethical issues in business, international management, international and comparative aspects of business. Manuscripts with international content or relevance are especially welcome.

Editor – in – Chief:

Dr. Alireza Lari, Fayetteville State University

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### **American Journal of Educational Studies**

ISSN: 1934-6476

#### Aims & Scope:

American Journal of Educational Studies is a publication of AmHighEd, the American Institute of Higher Education. The Journal publishes original theory, conceptual development, and empirical quantitative and qualitative research in all areas related to technical, vocational and academic education, with a particular focus on STEM-based post secondary education, business, and community college education. Manuscripts with international content or relevance are especially welcome.

Editor – in - Chief:

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### **Conference Sponsor**

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